

LEONE SAFARIS RIDE RENTAL

Let's Connect

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Terms and Conditions – Leone Safari Ride Rentals

Welcome to Leone Safari Ride Rentals, a division of Leone Tours and Travel Uganda.

These Terms and Conditions ("Agreement") govern all vehicle rental services provided by Leone Safari Ride Rentals ("the Company", "we", "us", or "our") to the Client ("you", "your", or "the renter").

By hiring or using any of our vehicles, you agree to comply with and be bound by the following terms and conditions.

1. Definitions

- Vehicle means the automobile, safari van, or 4x4 provided to the renter under this Agreement.
- Rental Period refers to the agreed duration of hire as stated in the rental contract.
- Driver means the person authorized to operate the vehicle, whether the renter (for self-drive) or a company-assigned driver.
- Security Deposit means the refundable amount paid before the commencement of the rental to cover potential damages, fuel differences, or penalties.

2. Eligibility to Rent

- The renter must be at least 23 years old and possess a valid driving license recognized in Uganda.
- For self-drive rentals, the renter must have a minimum of two (2) years of driving experience.
- A valid passport or national identification may be required for verification.

3. Booking and Payment Terms

- Reservations can be made via email, phone, or through our official website: [\[www.leonesafariride.com\]](http://www.leonesafariride.com).
- To confirm a booking, a deposit of 30% of the total rental cost is required.
- The balance must be paid before or upon vehicle collection.
- Accepted payment methods include cash (UGX or USD), bank transfer, or mobile money.
- All rates are quoted exclusive of fuel, unless otherwise stated.

4. Vehicle Collection and Return

- The vehicle will be inspected jointly by both parties at the start and end of the rental period.
- Any existing damages must be noted on the Vehicle Inspection Form before departure.
- Vehicles must be returned at the agreed location, date, and time.
- Late returns beyond the agreed period will attract an additional charge of one day's rental rate per 24 hours.
- The vehicle must be returned with the same fuel level as at pickup.

5. Security Deposit

- A refundable security deposit may be required before rental commencement.
- The deposit will be refunded in full after the vehicle inspection, provided no damages, traffic fines, or loss of equipment are incurred.
- Deductions may be made for:
 - Damages to the vehicle
 - Missing items or accessories
 - Fuel discrepancies
 - Traffic or speeding fines

6. Use of Vehicle

The renter agrees to:

- Use the vehicle only within Uganda, unless prior written consent is given for cross-border travel.
- Operate the vehicle safely, responsibly, and in compliance with Ugandan traffic laws.
- Not use the vehicle for:
 - Off-road racing or competitions
 - Illegal activities or transporting prohibited items
 - Carrying passengers for hire or reward (unless authorized)
- Keep the vehicle locked and secure when unattended.
- Inform the company immediately in case of any mechanical issues, accidents, or theft.

7. Insurance and Liability

- All vehicles are covered by Comprehensive Insurance, which includes third-party liability.
- The renter remains responsible for:
 - The insurance excess (deductible) in case of damage or loss.
 - Tire punctures, broken glass, and underbody damage, unless caused by a covered accident.
- Insurance coverage is void if:
 - The vehicle is driven by an unauthorized driver,
 - The driver is under the influence of alcohol or drugs, or
 - The vehicle is used for unlawful activities.

8. Breakdown and Replacement Policy

- Leone Safari Ride Rentals ensures all vehicles are regularly serviced and maintained.
- In case of a mechanical breakdown not caused by the renter, the company will:
 - Provide a replacement vehicle as soon as reasonably possible, or
 - Refund the unused portion of the rental fee if a replacement cannot be arranged.
- The company is not liable for delays or losses resulting from breakdowns, accidents, or other unforeseen circumstances

9. Accidents and Theft

- The renter must immediately:
 - Notify the nearest police station and obtain a police report.
 - Inform Leone Safari Ride Rentals within 12 hours of the incident.
- Failure to report an accident or obtain a police report will void insurance coverage.
- In case of theft, the renter must provide all vehicle keys and documents to the company.

10. Cross-Border Travel

- Cross-border vehicle use (to Kenya, Rwanda, Tanzania, South Sudan, or DRC) requires prior written approval.
- Additional charges may apply for COMESA insurance, vehicle tracking, and border clearance.
- Unauthorized border crossing constitutes a breach of contract and may lead to termination of the rental agreement.

11. Fuel Policy

- Vehicles are provided with a full or agreed fuel level and must be returned with the same.
- A refueling fee will apply if returned with less fuel than issued.

12. Driver-Guided Rentals

- For rentals with company drivers:
 - The driver's accommodation and meals are included unless otherwise stated.
 - Clients must respect the driver's rest hours (maximum 10 driving hours per day).
 - The driver is responsible for the vehicle's care, but clients are liable for deliberate damage or negligence.

13. Cancellation Policy

- Cancellations made more than 14 days before the start date: Full refund (minus bank charges).
- Cancellations within 7–14 days: 50% refund.
- Cancellations less than 7 days or no-show: No refund.
- In case of unavoidable emergencies (illness, travel restrictions), refunds or rescheduling may be considered at the company's discretion.

14. Indemnity

The renter agrees to indemnify and hold Leone Safari Ride Rentals, its employees, and partners harmless from any claims, damages, losses, or expenses arising from the use or misuse of the vehicle.

15. Governing Law and Jurisdiction

This Agreement shall be governed and interpreted in accordance with the laws of the Republic of Uganda.

Any disputes shall be resolved amicably or referred to the courts of Uganda with jurisdiction in Kampala.

16. Amendments

Leone Safari Ride Rentals reserves the right to update or modify these Terms and Conditions at any time without prior notice. The latest version will always be available on our website.

17. Contact Information

For all inquiries or assistance, please contact:

- Kitale Entebbe Gruga Opposite Coinworth Supermarket
- +256 709891706 | +256 775357499
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